5th World Congress of Clinical Safety (5WCCS)

- Smart Hospitals and Healthcare:
Health Care Management & Leadership, Risk, Quality, and Productivity -

Date: 21 (Wed) - 23 (Fri) September 2016
Venue: Joseph B. Martin Conference Center
Harvard University Medical School, Boston,
Massachusetts, USA

Bulletin

By

International Association of Risk Management in Medicine

(IARMM)

http://www.iarmm.org/5WCCS/

(Congress place)

Joseph B. Martin Conference Center, Harvard Medical School, Boston
77 Avenue Louis Pasteur, Boston, MA 02115, USA
Tel: +1 617-432-8990
http://www.theconfcenter.hms.harvard.edu/

Registration desk:	1st Floor Lobby
Lecture hall:	Room (Amphitheater)
Poster presentation space:	1st Floor Balcony
Lunch:	Lobby area

(Dinner party) From 18:00 to 20:00 at "Elements Cafe" in Joseph B. Martin Conference Center,

(Onsite registration desk)
Opening hour of the onsite registration desk: from 8:00 to 17:30, 21 Sep. 2016
Opening hour of the onsite registration desk: from 8:00 to 17:00, 22 Sep. 2016
Opening hour of the onsite registration desk: from 8:00 to 17:00, 23 Sep. 2016

(Poster)
21 Sep. (Poster discussion time: 12:00-13:00 and 15:00-16:00)
22 Sep. (Poster discussion time: 12:00-13:00 and 15:00-16:00)
23 Sep. (Poster discussion time: 12:00-13:00 and 15:00-16:00)
Each poster should be displayed at 4 hours in the morning (9:00 - 13:00) or in the afternoon (13:00-17:00) on Sep. 21, 22 and 23.

(1) Food supply
Lunch and coffee break services are available for presenters and the audiences who paid the conference registration fee.

(2) All delegates should register at the onsite conference desk in the following hours.
From 8:00 am to 17:00, during the conference days.
Proceedings, name card, and participation certification letter: You can take them.

- Please note that we have not any onsite registration desk before 21th September 2016.
- Please hang your name card during the conference days.

International Association of Risk Management in Medicine (IARMM)

4-7-12-102 Hongo, Bunkyoku, Tokyo, Japan
(Tel/Fax) +81-3-3817-6770
head.office01@iarmm.org

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Shoumen Datta (former MIT, US) / Abhay Chopada (BMI Clementine Churchill Hospital, US)

Program (final)

(Utility space)

Registration desk:	1st Floor Lobby
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Dinner: Elements Cafe, 18:00-20:00 21 September 2016

SL: Special lecture (invited), NA: number of abstract

21 September 2016

【Oral presentation】

9:00-9:05 Opening remark
Ryoji Sakai (President of IARMM & WHRMC. Hon. Prof. SU, Former Profs. TWU, EPF, USM, etc., Japan)

9:05-9:30 (SL: NA173) Advancing a Culture of Safety through Simulation and Shared Experiential Learning
Pian-Smith, May C.,M.D. (Assoc. Prof. Harvard Medical School, Director of Quality and Safety in the Department of Anesthesia, Massachusetts General Hospital, Boston, USA)

9:30-10:00 (SL: NA160) Current activities about American Society for Healthcare Risk Management and Patient Safety
Ann Gaffey (President, American Society for Healthcare Risk Management, Chicago, IL, USA.
Vice-Chair of the National Coordinating Council for Medication Error Reporting and Prevention, USA)

10:00-10:30 (SL: NA163) A computerized system for communicating laboratory alert values
Dr. Milenko Tanasijevic (Vice Chair for Clinical Pathology and Quality, Department of Pathology
Director of Clinical Laboratories, Brigham and Women's Hospital and Dana Farber Cancer Institute
Associate Professor of Pathology, Harvard Medical School, Boston, USA)

10:30- 11:00 (SL: NA157) H-R Model: Basic Framework of Science and Technology in Patient Safety
Ryoji Sakai (IARMM President. Dr. Med. Hon. Prof. SU, former Profs. TWU, EPFL, USM, etc., Tokyo, Japan)

(Panel Discussion) **"Clinical safety"**

11:00-11:15 (NA037) Challenges of leadership: P-O fit and commitment
Esther Bahat (University of Haifa, Israel)

11:15-11:30 (NA056) Optimal functioning of medical doctors in Dutch hospitals
Roelof van Blommestein, et al (Federatie medisch specialisten, Federation of Medical Specialities Netherlands)

11:30-11:45 (NA002) Antenatal education
Ambreen Noorani et al. (The Aga Khan Hospital for Women, Karachi, Pakistan)

11:45-12:00 (NA023) Lessons from Irish claims in Emergency Medicine (2014)
Deirdre Walsh, et al. (National Treasury Management Agency, State Claims Agency, Dublin, Ireland)

12:00-13:00 Lunch and poster session

21 September 2016

(SL: Panel Discussion) **"Frontier of International and US Medication Safety"**

Organizer: Allen J Vaida (Dr. Executive Vice President, the Institute for Safe Medication Practice, PA, USA)

13:00-13:20 (SL: NA151) - An Overview of Activities of the International Medication Safety Network - 20 minutes
Allen J. Vaida PharmD, (Executive Vice President, Institute for Safe Medication Practices, USA)

13:20-13:50 (NA152) - Results from the US Centers for Medicare and Medicare (CMS) Project on Preventing Adverse Drug Events
Steve Meisel, PharmD, CPP (Director of Patient Safety, Fairview Health Services, Minneapolis, Minnesota, USA)

13:50-14:20 (NA153) - Safety with Oral Chemotherapy Agents
James M. Hoffman, PharmD, MS
(Chief Patient Safety Officer, St. Jude Children's Research Hospital, Memphis, TN, USA)

14:20-14:30 Panel Q&A – 10 minutes

(Panel Discussion) "**Quality improvement in care**"

14:30-14:50 (NA116) User-centered interventions and risk management in psychiatric services
Prof. Maritta Valimaki (University of Turku and Turku University Hospital, Finland, Hong Kong Polytechnic University, China)

14:50-15:10 (NA010) Lean Daily Management: A Tool to Drive High Reliability
President & CEO, John B. Chessare MD, MPH (GBMC HealthCare System, Baltimore, USA)

15:10-15:20 (NA092) Using the Balanced Scorecard to improve safety management in healthcare facilities
Yasuhiko SUEMORI M.D, MBA, (graduate school of Economics, Kyushu University, Japan), et al.

15:20-15:35 (NA135) Quality and Safety in Obstetrics in Canada: A Collaborative Approach
Jonathan Mitchell (Manager Policy & Research, Accreditation Canada, Healthcare Insurance Reciprocal of Canada (HIROC), Toronto, Canada)

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(Panel Discussion) "**Nursing safety**"

(Session chairperson) Sandy Summers (Baltimore, ML, USA)

15:35-15:55 (SL: NA052) Nursing Safety
Sandy Summers, RN, MSN, MPH (Founder and Executive Director, The Truth About Nursing, Baltimore, ML, USA)

15:55-16:10 (NA123) Using Competency Documents in the Intensive Care Unit, for Novice Critical Care Nurses
Kevin Murphy (Barts Heart Centre, St Bartholomew's Hospital, London, UK)

16:10-16:25 (NA144) Clinical judgment errors reported by portuguese nurses and its implications for education
Dr. Cidalina Abreu (Professora Adjunct, Escola Superior de Enfermagem de Coimbra, Coimbra Portugal)

16:25-16:40 (NA063) NURSES' DECISION MAKING IN PROTOCOL BASED CARE: A CASE STUDY
Mónica Vázquez-Calatayud, et al. (School of Nursing, University of Navarra. Pamplona (Navarra). Spain)

16:40-16:50 (NA150) The study of a predictor of whistle-blowing in medical institutions
Makoto FUJIMURA (Fukuoka Jo Gakuin University, Faculty of Human Relation, Depertment of Psychology, Fukuoka, Japan)

(Panel Discussion) "**Health risk analysis**"

16:5-17;05 (NA017) Risk of Dislipids Syndrome in Modern Society
Aurelian Udristioiu,et al. (Department of Biochemistry, Clinical Laboratory, Emergency County Hospital Targu Jiu & Titu Maiorescu University, Bucharest, Romania)

17:05-17:15 (NA121) Deep vein thrombosis (DVT) in physically restrained psychiatric patients: A literature review
Masako Sugihara, M.D., M.A. (Department of Psychiatry, National Hospital Organization Kurihama Hospital and Addiction Center, Kanagawa, Japan), et al.

17:15-17:30 (NA054) Internal Review Committee: Conflicting Rights in Healthcare
Bilha Cahana (Internal Review Committee: Conflicting Rights in Healthcare, Jerusalem, Israel)

17:30-17:45 (NA139) The consequences of medical errors on healthcare providers: the concept of second victim Sep 21
Victoria Kone, MD MPH[1], etr al. (Clément Duret, MD MPH[1], Gwenaëlle Vidal-Trécan, MD, PhD[1, 2, 3]
[1]Public health ward: Risk Management and Quality of Care, Paris Centre University Hospital Group, AP-HP, France
, Paris, France)

21 September 2016

[Poster Presentation]

【Poster discussion;12:00-13:00】

(Poster Session) **"Safe healthcare management in emergency"**

(NA094) A verification test for feasibility and usability of an assessment system "Rapid Assessment System of Evacuation Center Condition featuring Gonryo and Miyagi (RASECC-GM)" that operates on mobile devices
Prof. Tadashi Ishii, M.D., Ph.D. (Tohoku Univ. Hospital, Department of Education and Support for Regional Medicine, Japan)

(NA089) A Backup System After the Great East Japan Earthquake
Prof.. MASAHARU NAKAYAMA (Disaster Medical Informatics, International Research Institute of Disaster Science, Tohoku University, Japan)

(NA146) Irish incidents and claims in Emergency Medicine, 2010-2014
Fiona Culkin, et al (National Treasury Management Agency - State Claims Agency, Dublin, Ireland)

(Poster Session) **"Quality improvement of healthcare"**

(NA148) Effective teaching method for learning adaptive versatility of rules
Kenji Tanaka* (Professor, University of Electro-Communications, Tokyo, Japan), et al.

(NA048) Efficacy and safety of an ACT Program for Schizophrenics
Prof. Jong-Hyun Jeong (Department of Psychiatry, St. Vincent's Hospital, College of Medicine, The Catholic University of Korea)

(NA032) Severe lithium intoxication improved by hemodialysis
Prof. Sangkeun Chung (Chonbuk National University Medical School, South Korea)

(NA043) Efficacy and Tolerability of Mirtax for MDD
Prof. Young Sup Woo (Department of Psychiatry, Yeouido St. Mary's Hospital, College of Medicine, The Catholic University of Korea)

(NA096) Handover between anaesthetists and post anaesthetic care unit nursing staff using ISBAR principles: a quality improvement study
P. Kitney, et al/ (Western Health, Footscray Hospital, Footscray VIC, Australia)

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【Poster discussion;12:00-13:00】

(NA013) Quetiapine-induced agranulocytosis: A case report
Byoung-Jo Kim et al. (Department of Neuropsychiatry, Presbyterian Medical Center-Jesus Hospital, Jeonju, Korea; South Korea)

(NA055) Community Diagnosis in Kilicao, Daraga, Albay: A Basis for Health Intervention
Prof. Fe L. Binalingbing (Bicol University College of Nursing, Legazpi City, Philippines)

【Poster discussion; 15:00-16:00】

(Poster Session) **"Clinical safety"**

(NA028) RCT of chewing gum on gastrointestinal recovery
Han-Chang Ku and Yu-Rung Wang (An-Nan Hospital, China Medical University, Tainan, Taiwan. Tainan City, Taiwan)

(NA065) An Effectiveness of Hospital Medical Device Safety
Hye Jung Jang, et al (Yonsei University Health System Severance Hospital, South Korea)

(NA133) A Concept Analysis of "organization" in Nursing Activities of the Japan Self-Defense Forces
Kimiko Hayano, et al (Division of Nursing, National Defense Medical College, Japan)

(Poster Session) **"Health risk analysis"**

(NA029) Global Functioning for the Mentally Disordered in Community
Prof. Sang-Yeol Lee (Department of Psychiatry, Wonkwang University School of Medicine, Iksan, Republic of Korea)

(NA086) Mood, cogition and BDNF in CKD patients
Prof. Lee Jung Goo (Inje University Haeundae Paik Hospital and Paik Institute for Clinical Research. South Korea)

(NA030) Serotonin Receptor Genes and Drug Intoxication in Korea
Prof. Young-Joon Kwon (Departments of Psychiatry, College of Medicine, Soonchunhyang University, Cheonan, Korea)

(NA113) A Study on Factors Concerned in the Extension of Healthy Life Expectancy of Elderly People Living in Snowy Areas－Analysis of Bone Density and Muscle Mass－
Tomoko Shimoda (Faculty of Health Sciences, Hokkaido University, Hpokkaidou, Japan)

22 September 2016

[Oral Presentation]

SL; Special lecture

(Panel Discussion) "**Quality improvement in healthcare**"

9:30-9:45 (NA058) Time Motion Study of Endoscopy unit in Tertiary Hospital
Dr Huma Naz et al. (Aga Khan University Hospital, Karachi, Pakistan)

9:45-10:05 (NA015) Effective Handover: The Duty of Every Doctor
Miss Kathryn O'Shea, et al. (Central Manchester Foundation Trust University Hospitals, Manchester, UK)

10:05-10:25 (NA118) Automating Critical Care KPIs through the use of Health IT at a Tertiary Healthcare Organization in Saudi Arabia:
Toward an Efficient and Effective Measurement
Mohammed Alhajjy, et al. (King Faisal Specialist Hospital & Research Center (General Org.), Healthcare Information Technology Affairs – HITA, Saudi Arabia)

10:25-11:40 (NA001) Process Re engineering
Ambreen Noorani; et al. (The Aga Khan Hospital for Women, Karachi, Pakistan)

10:40-11:00 ((NA057) How to implement Healthcare Kaizen? Know-how in 60 minutes
Ahmed M. Elsheikh, MD, CPHQ, CMQ-OE, et al (Director of Quality and Patient Safety Security Forces Hospital Program Makkah (SFHPM) – Saudi Arabia)

(Panel Discussion) **"Clinical safety"**

11:00-11:15 (NA066) Improving MRI safety through failure mode & effect analysis.—
Muhammad Akbar Khan, et al. (The Aga Khan University Hospital, Karachi, Pakistan)

11:15-11:40 (NA060) Planting Seeds-open disclosure in Irish healthcare services
Ann Duffy, Angela Tysall, et al. (Health Service Executive and State Claims Agency, National Treasury Management Agency, Ireland)

11:40-12:00 (NA125) Establishment of the management system for intra-hospital transport
Jinkyoung Shin, et al (QA team, Seoul National University Hospital, South Korea)

12:00-13:00 Lunch and poster session

22 September 2016

(SL: Panel Discussion) **"Today's Technology Tools for Preventing Medication Errors"**

Organizer: Allen J Vaida (Dr. Executive Vice President, the Institute for Safe Medication Practice, PA, US)

13:00-13:25 (NA154) - Research Results on Indication Based CPOE Alerts to Prevent Look Alike and Sound Alike Drug Name Mix-ups – 25 minutes
Gordon Schiff MD
(Associate Director, Center for Patient Safety Research and Practice, Division of General Internal Medicine, Brigham and Women's Hospital, Associate Professor of Medicine Harvard Medical School, Boston, MA, USA)

13:25-13:50 (NA155) - Results from an Opioid Dosing Simulation Tool
William Galanter, MD, MS, PhD,
(Associate Chief Health Information Officer and Medical Director, UIC Physicians Group, Medical Director, Center for Education & Research on Therapeutics, University of Illinois Hospital and Health Sciences System, Chicago, IL, USA)

13:50-14:15 (NA156) - A Tool to Identify Wrong Medication Errors and Patient Identification Errors
Jason Adelman MD, MS, (Chief Patient Safety Officer & Associate Chief Quality Officer NewYork-Presbyterian Hospital/Columbia University Medical Center, New York, New York, USA)

14:15-14:30 Panel Q&A – 15 minutes

(Panel Discussion) "**Medication safety**"

14:30-15:00 (SL: NA093) The Future of Medication Safety in the Operating Room
Prof. Ronald S. Litman, D.O. (Medical Director, Institute for Safe Medication Practices, Professor of Anesthesiology and Pediatrics, Perelman School of Medicine at the University of Pennsylvania. Department of Anesthesiology and Critical Care, The Children's Hospital of Philadelphia, USA)

15:00- 15:15 (NA099) Patient misidentification in drug administration.
Takahashi M, et al (Department of crisis medicine, Toyama University, Toyama, Japan)

(Panel Discussion) "**Risk & hazard analysis in healthcare**"

16:00-16:15 (NA045) The evaluation of the in-hospital patient death report
Prof. Masahiro Ito (Fujita Health University, Japan)

16:15-16:50 (NA106) A Five year review of retained foreign bodies in Ireland, 2011-2015
Dr. Dubhfeasa Slattery, et al. (State Claims Agency, National Treasury Management Agency, Dublin, Ireland)

16:50-17:00 (NA114) Tha risk factors of falls of interal medicine ward
Miho Ukawa, et al (Shonan Kamakura General Hospital, Kanagawa, Japan)

[Poster Presentation]

22 September 2016

【Poster discussion;12:00-13:00】

(Poster Session) **"Quality improvement of healthcare"**

(NA040) Bupropion and aripiprazole therapy for female depression
Prof. Kwanghun Lee (Dongguk University Hospital, South Korea)

(NA042) Effects of mirtazapine on diabetes: follow-up study
Prof. Won-Myong Bahk (Department of Psychiatry, Yeouido St Mary's Hospital, College of Medicine, The Catholic University of Korea)

(NA119) Professional practices assessment for corneal removal in a morgue
Victoria Kone, MD, MPH[1], et al. (Public health unit: Risk Management and Quality of Care, Paris Centre University Hospital Group, AP-HP, Paris, France)

(NA141) Antimicrobial Stewardship Program (ASP) in a Community Hospital: Success,failures and limitations
Isabel C. Guerrero, MD, et al (Community Medical Center of Toms River, NJ, USA)

(NA091) Distracted Practice & Patient Safety
Lynn Knapp D'Esmond, PhD, RN (Assistant Professor, University of Massachusetts Dartmouth, College of Nursing, Community Nursing Department, North Dartmouth, MA, USA)

(NA104) Workplace Support and Turnover Intention: A Conceptual Framework to Inform Practice and Research
Sitah Alshutwi, MSN, RN (University of Wisconsin-Milwaukee, WI, USA)

(NA145) National incidents, claims, expenditure in Irish Surgery: 2010-2014
Fiona Culkin, et al. (National Treasury Management Agency - State Claims Agency, Dublin, Ireland)

(Poster Session) **"Health risk analysis"**

(NA016) Risk of Dislipids Syndrome in Modern Society
Aurelian Udristioiu,et al. (epartment of Biochemistry, Clinical Laboratory, Emergency County Hospital Targu Jiu & Titu Maiorescu University, Bucharest, Romania)

(NA117) Medical risk management in international support by multinational teams
Atsuko Aurues (Division of Nursing, School of Medicine National Defense Medical College, Japan)

22 September 2016

【Poster discussion;12:00-13:00】

(NA090) Depressive and anxiety symptoms in cancer patients
In Hee Shim1, et al (Department of Psychiatry, Cancer center, Dongnam Institute of Radiological & Medical Sciences, Busan, Korea)

(NA100) Gender differences in psychological vulnerability in donors and recipients for kidney transplantation
Saeheon Jang (Psychiatric department, Bongseng Memorial Hospital, Busan, South Korea)

(NA046) Development of a non-technical skills training for nurses Prof. Saeko Kinugawa (Department of Nursing School of Nursing and Rehabilitation Sciences at
Odawara, International University of Health and Welfare, Japan)

【Poster discussion; 15:00-16:00】

(Poster Session) **"Nursing safety"**

(NA075) Nurses Experience Caring for Patients: AcuityAdaptable Units
Cynthia M Stacy MSN,RN, et al. (Holy Names University, Oakland, California, USA)

(NA076) The Relation Between with Visiting Nursing Incidents/Accidents and Job Stress
Prof. Hisae Nakatani (Hiroshima University, Hiroshima, Japan)

I(NA078) Investigation of near-miss experiences of nursing students
Prof. Yukiko Kai (School of Nursing, Faculty of Medicine, University of Miyazaki, Japan)

(NA073) Medical safety awareness survey of hospital nurses in Japan
Takahiro Miyoshi, et al (Kurume University, Fukuoka, Japan)

(NA102) Management of Accurate Patient Identification for Transport Safety
Young Mee Kim, et al (Seoul National University Hospital, South Korea)

(NA165) Difficulties in delivering nursing care to foreign patients among Japanese registered nurses
Akiko Nosaki, el al (Graduate School of Nursing, Chiba University, Chiba, Japan)

22 September 2016

【Poster discussion; 15:00-16:00】

(Poster Session) **"Clinical safety"**

(NA006) Reducing Diagnostic Errors Using Decision Support on Rounds
Jonathan Hartmann (Georgetown University, DC, USA)

(NA132) Was the death expected appropriately? : a review of the death among the inpatients of our department of Gynecology
Maya Takamoto et al. (Department of Obstetrics & Gynecology, Division of Medical Safety and Risk Management, National Center for Global Health and Medicine, Tokyo, Japan)

(NA072) Nurses Perceived Barriers of Using Code Narrator
Fatima Arastu, et al/ (Holy Names University, Oakland, California USA)

(NA022) How to process data in clinical trials more efficiently
Marianne. Paki, K et al. (Department of Quality and Risk Management, Salzburger Landeskliniken Betriebsges.m.b.H. Salzburg, Austria)

(NA143) Accuracy of fall risk predicting in hospital.
-Evaluate of fall risk behavior assessment tool by case control study-
Akiko Hiyama, et al (Sapporo City University, Faculty of Nursing, Hokkaidou, Japan)

(NA128) Control device for management of perfusion safety: Importance of stability of venous reservoir volume
Asako Tokumine, et al (Medical Simulation Laboratory, Department of Biomedical Engineering, Kindai University, Japan)

23 September 2016

[Oral Presentation]

SL; Special lecture

(Panel Discussion) "**Safe surgical care**"

(Session chairperson) Nathalie DE MARCELLIS-WARIN (Montréal, Canada)

9:00-9:30 (SL: NA101) Surgical Safety Checklist in Quebec Operating Room : from Error Detection to Team Communication
Prof. Nathalie DE MARCELLIS-WARIN (Harvard Center For Risk Analysis, USA, Polytechnique Montréal, RISQ+H and President of CIRANO, Canada)

9:30-9:50 (NA034) The Safe Practice of Acupuncture
Prof. Steven K.H. Aung (University of Alberta, Canada)

9:50-10:05 (NA033) Avoiding perioperative steps in laparoscopic surgery.
Prof. Hitoshi Yanaihara (Saitama Medical University, Japan)

10:05-10:25 (NA014) Myringotomy Surgery: A Quantitative Retrospective Study
Dr. Carol Rocker (University of Victoria. BC, Canada)

10:25-10:45 (NA020) How to combat anxiety before a surgery with a video media
Saénz Jalón, María; at al. (Hospital Universitario Marqués de Valdecilla, Cantabria University, Cantabria, Spain)

10:45-11:00 (NA129) Effect of a rapid response team providing proactive rounding on hospital-wide code rates of the surgical wards.
GOEUN CHOI, et al (Seoul National University Hospital, South Korea)

23 September 2016

(Panel Discussion) "**Risk & hazard analysis in healthcare**"

11:00-11:15 (NA107) A 5 year review of national incidents, claims & expenditure in Ireland
Dr. Dubhfeasa Slattery, et al. (State Claims Agency, National Treasury Management Agency, Dublin, Ireland)

11:15-11:30 (NA019) How to investigate the risk of pharma corporate lobbying
Prof. Filippo Bartoccioni (San Camillo Hospital, Operative Unit Clinical Governance and Education, Rome, Italy)

11:30-12:00 (NA127) The Art of medical risk management by mHAZOP
Prof. Katsumi Fujitani (Bunkyo Gakuin University, Faculty of Health Science Technology, Japan)

12:00-13:00 Lunch and poster session

(Panel Discussion) **"Clinical safety"**

13:00-13:20 (SL: NA162) Ensuring accurate specimen identification and collection by integrating collection applications within the EHR
Athena Petrides (Assistant Medical Director of Chemistry, Director of Toxicology, Director of Lab Control, Department of Pathology, Division of Clinical Chemistry, Brigham and Women's Hospital, Instructor of Pathology, Harvard Medical School, Boston, USA)

13:20-13:35 (NA115) The use of Ultrasound for clinical safety in the administering of regional anesthesia
Yasuhiko SUEMORIM.D. (Department of Anesthesia, Fukuoka Rehabilitation Hospital, Graduate school of Economics, Kyushu University, Department of Anesthesia, Fukuoka Rehabilitation Hospital, Fukuoka, Japan)

13:35-13:50 (NA136) Learning From Failures: Findings from the knowledge transfer of medico-legal data into a self-assessment program
Dr. Charmaine Roye (Director Safe Medical Care, Canadian Medical Protective Association, Healthcare Insurance Reciprocal of Canada (HIROC), Toronto, Canada)

13:50-14:05 (NA134) Lessons from the Field: A Collaborative Approach to a National IRM/ERM Program
Polly Stevens, et al (Healthcare Insurance Reciprocal of Canada (HIROC), Toronto, Canada)

14:05-14:20 (NA142) Impact of an instructional video on washing hands: innovative ideas in clinical safety.
María Sáenz Jalón, et al (Hospital Universitario Marqués de Valdecilla, Spain)

14:20-14:35 (NA007) UNKNOWN MICROORGANISM-LIKE PARTICLES IN NORMAL BLOOD
Dr. LOUIS VAN HECKEN (Independent General Practitioner, Belgium)

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14:35-14:50 (NA149) The Right Patient: An Analytic Exemplar of the Social Organization of Knowledge
Dr. L. Dyjur, Director (Providence St. Mary, Walla Walla, WA, University of Calgary, Calgary, AB, Canada)

(Panel Discussion) "**Quality improvement of healthcare**"

16:00-16:15 (NA061) NO SHOW IN OUTPATIENT CLINICS-CAN SIX SIGMA HELP!
Dr Huma Naz, et al (Aga Khan University Hospital, Karachi, Pakistan)

16:15-16:30 (NA098) Bad Medicine: Toxic Leadership in Healthcare Organizations can kill more than morale
LTC John J. Casey III, CEM, FACCP, SEM (Regional Health Command Europe, United States Army, AE, USA)

16:30-16:45 (NA080) Patient Empowerment and Medication Adherence
Siriwan Lim1, et al. (Alice Lee Centre for Nursing Studies, Yong Loo Lin School of Medicine, National University of Singapore (NUS), Singapore, 5 National University Hospital (NUH), Singapore)

16:45-17:00 (NA172) The effect of utilization of mobile-health platform on mortality and life quality of the patients with chronic kidney disease – mineral bone disorder
Yun Lu (Astallas Pharma Inc., Japan and Ark Health Solution Inc., China)

17:00-17:15 (NA067) Development the Patients Safety and Quality Management Feedback Support System for the purpose of reduction in task load of Patients Safety Managers
Prof. Tatsuya Kitano (Seijoh University, Health Care Management Course, Faculty of Business Administration Graduate School of Health Care Studies, Department of Patients Safety & Quality Management, Japan)

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[Poster Presentation]

【Poster discussion;12:00-13:00】

(Poster Session) **"Quality improvement of healthcare"**

(NA041) Does mirtazapine interfere with diabetes treatment ?
Prof. Won-Myong Bahk (Department of Psychiatry, Yeouido St Mary's Hospital, College of Medicine, The Catholic University of Korea)

(NA097) Improving and reviewing Correct Patient, Correct Side and Correct Site practices at Western Health.
E,Hessian, et al. (Western Health, Footscray Hospital, Footscray VIC, Australia)

(NA027) Lessons from Irish claims involving Slip/Trip/Fall (2014)
Irene O'Byrne-Maguire (National Treasury Management Agency, State Claims Agency, Dublin, Ireland)

(NA082): Musical hallucinations treated with Ceftazidime
Young-Eun Jung, et al (Department of Psychiatry, School of Medicine, Jeju National, University, Republic of Korea)

(NA071) Patients Care System Construction and Service Improvement
JUNGHEE JUNG, et al (Seoul National University Hospital Healthcare System Gangnam Center, South Korea)

(NA087) The Effect of the Participation of Care Managers in Community Care Meetings on Collaboration of the Specialist Teams and Self Evaluation of Job
Akiko Sakai et al (Graduate School of Biomedical & Health Sciences Hiroshima University, Japan)

(NA147) Paediatric medico-legal claims finalised in Ireland, 2014
Fiona Culkin, et al (National Treasury Management Agency - State Claims Agency, Dublin, Ireland)

(Poster Session) **"Clinical safety"**

(NA131) Measures to Prevent Medication Errors with Leadership by the Hospital Director
Noriko KATAOKA (Ebetsu Tanifuji Hospital, Japan), et al

(NA122) Analysis of Cases in Which Using ImSAFER in Japan Stopped an Error from Becoming Greater
Rei Ushiro, et al (School of Nursing, Aichi Prefectual University, Aichi, Japan)

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【Poster discussion; 15:00-16:00】

(Poster Session) **"Health risk analysis"**

(NA049) What factors affect suicidal ideation in Korean adolescents?
Kwanghun Lee, et al (Department of Psychiatry, College of Medicine, Dongguk University, Republic of Korea)

(NA085) Distorted body image and body weight status in young Koreans
Bo-Hyun Yoon, et al (Department of Psychiatry, Naju National Hospital, South Korea)

(NA049) What factors affect suicidal ideation in Korean adolescents?
Young-Eun Jung, et al (Department of Psychiatry, College of Medicine, Dongguk University, Republic of Korea)

(NA084) Factors associated with bullying in college by students
Moon-Doo Kim et al (Department of Psychiatry, School of Medicine, Jeju National University, South Korea)

(NA081) Factors in Medication Course Completion in Hepatitis C Patients Undergoing Dual Therapy who Participated in Outpatient Nurse Interviews
Rika Yuasa, et al(Graduate School of Biomedical & Health Sciences Hiroshima University, Hiroshima, Japan)

(Poster Session) **"Drug safety"**

(NA047) Efficacy and Safety of Generic Escitalopram in Depression
Prof. Jong-Hyun Jeong (Department of Psychiatry, St. Vincent's Hospital, College of Medicine, The Catholic University of Korea)

(NA044) Platelet count changes associated with antidepressants
Prof. Young Sup Woo (Department of Psychiatry, Yeouido St. Mary's Hospital, College of Medicine, The Catholic University of Korea)

(NA105) Education for residents using flow maps visually illustrating the process of medication administration
Muneto Tatsumoto, et al. (Dokkyo Medical University Hospital, Tochigi, Japan)

Registration Fee

($; US dollar)

From 1 June 2016 to 10 September 2016	Price	Price	Price
	IARMM non-member (US)	**IARMM non-member (non-US)**	**IRMPM member, Resident, and Graduate student**
Delegate Fee for 3 days (The price is tax free.)	$1,500	$1,350	$1,200
Delegate Fee for 2 days (The price is tax free.)	$1,000	$900	$800
Delegate Fee for 1 day (The price is tax free.)	$500	$450	$400
Dinner Ticket* (not included in any package. The price includes VAT.)	$100*	$100*	$100*

The table dinner is held from 18:00 to 20:00 on 21th September 2016 at Joseph B. Martin Conference Center in Harvard Medical School.

The registration is closed from 10 Sep 2016 to 20 Sep 2016.

Onsite registration (21, 22, 23 Sep 2016)	Price	Price
	IARMM non-member	**IRMPM member, Resident and Graduate student**
Delegate Fee for 3 days (The price is tax free.)	$1,650	$1,350
Delegate Fee for 2 days (The price is tax free.)	$1,100	$900
Delegate Fee for 1 day (The price is tax free.)	$550	$450

* If your trust or organization is not paying for your dinner ticket you should register as a delegate to receive your invoice for the delegate registration only and you can then register separately for your gala dinner tickets to receive a separate invoice.

Delegate fees cover all printed materials (proceedings, journals, etc), catering for coffee breaks, lunch, and the other registration services. It doesn't include dinner.

International Association for Risk Management in Medicine (IARMM)

Academic medical society for health and safety
Since 2002

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Transportation to Palace

http://www.theconfcenter.hms.harvard.edu/directions/

It takes 30 minutes from Vienna International Airport by taxi.

Directions

The Joseph B. Martin Conference Center at Harvard Medical School is a large glass building located directly across the street from the Boston Latin School.

BY CAR

From South of Boston
Take I-93 North to exit 26 (Cambridge/Storrow Drive). Keep left at the end of ramp and take underpass to Storrow Drive. Follow Storrow Drive approximately 2.5 miles to Kenmore Square exit (on left). Bear right at end of exit ramp into Kenmore Square. Take leftmost fork at intersection onto Brookline Avenue. Follow Brookline Avenue approximately 1 mile (Beth Israel Hospital will be on the left) until Longwood Avenue. Take left on to Longwood Avenue and follow approximately ¼ mile. Turn left onto Avenue Louis Pasteur. Glass building on left.

From West of Boston
Take I-90 East (Massachusetts Turnpike) to exit 18 (Cambridge/Allston). Bear right after toll booth at end of exit ramp. Turn right after lights (before the bridge) onto Storrow Drive. Follow Storrow Drive (about one mile) to Kenmore Square exit. Bear right at end of exit ramp into Kenmore Square. Take leftmost fork at intersection onto Brookline Avenue. Follow Brookline Avenue approximately 1 mile (Beth Israel Hospital will be on the left) until Longwood Avenue. Take left on Longwood Avenue and follow approximately ¼ mile. Turn left onto Avenue Louis Pasteur. Glass building on left.

From North of Boston
Take I-93 South to exit 26 (Storrow Drive/North Station). Keep left at end of ramp and take underpass to Storrow Drive. Follow Storrow Drive approximately 2.5 miles to Kenmore Square exit (on left). Bear right at end of exit ramp into Kenmore Square. Take leftmost fork at intersection onto Brookline Avenue. Follow Brookline Avenue approximately 1 mile (Beth Israel Hospital will be on the left) until Longwood Avenue. Take left on Longwood Avenue and follow approximately ¼ mile. Turn left onto Avenue Louis Pasteur. Glass building on left.

From Logan Airport
Take Rte. 1A South through Sumner Tunnel after leaving Logan Airport. Watch for detour signs that periodically direct traffic north before allowing access to Rte. 1A South. After tunnel, turn right onto I-93 N. Follow I-93 N about 1/4 mile to exit 26 (Cambridge/Storrow Drive). Keep left at end of ramp and take underpass to Storrow Drive. Follow Storrow Drive approximately 2.5 miles to Kenmore Square exit (on left). Bear right at end of exit ramp into Kenmore Square. Take leftmost fork at intersection onto Brookline Avenue. Follow Brookline Avenue approximately 2 miles (Beth Israel Hospital will be on left) until Longwood Avenue. Take left on Longwood Avenue and follow approximately ¼ mile. Turn left onto Avenue Louis Pasteur. Glass building on left.

BY PUBLIC TRANSPORTATION

Public Transit From Logan Airport
Take the SL1 Silver Line to South Station (Departs from Terminal A). Exit the Silver Line at South Station Stop. Take the Red Line from South Station (Inbound-Alewife). Exit at the Park Street Stop Change to the Green Line (E Line - Heath Street on Track 2). Exit at the Longwood Medical Area Stop. Cross Huntington Ave to Longwood Ave on foot. Walk 1 block to Avenue Louis Pasteur.

D Line Subway
Take train to Longwood Station. From station, turn left on to Chapel Street and walk up short hill to Longwood Avenue. Turn left on to Longwood Avenue. Turn left onto Avenue Louis Pasteur. Glass building on left.

E Line Subway
Take train to Longwood Medical Area Station. From stop, proceed down Longwood Avenue toward the hospitals. (It is about a 10 minute walk from the Longwood Medical Area Station.) Turn right onto Avenue Louis Pasteur. Glass building on left.

47 Bus
Central Square to Cambridge/Albany St. Via South End Medical Area, Dudley Station & Longwood Medical Area Exit bus in front of Children's Hospital. Proceed down Longwood Avenue toward Huntington Avenue. Turn left onto Avenue Louis Pasteur. Glass building on left.

CT2 Bus
Kendall Square Station to Ruggles Station Via Longwood Medical Area. Exit bus in front of Children's Hospital. Proceed down Longwood Avenue toward Huntington Avenue. Turn left onto Avenue Louis Pasteur. Glass building on left.

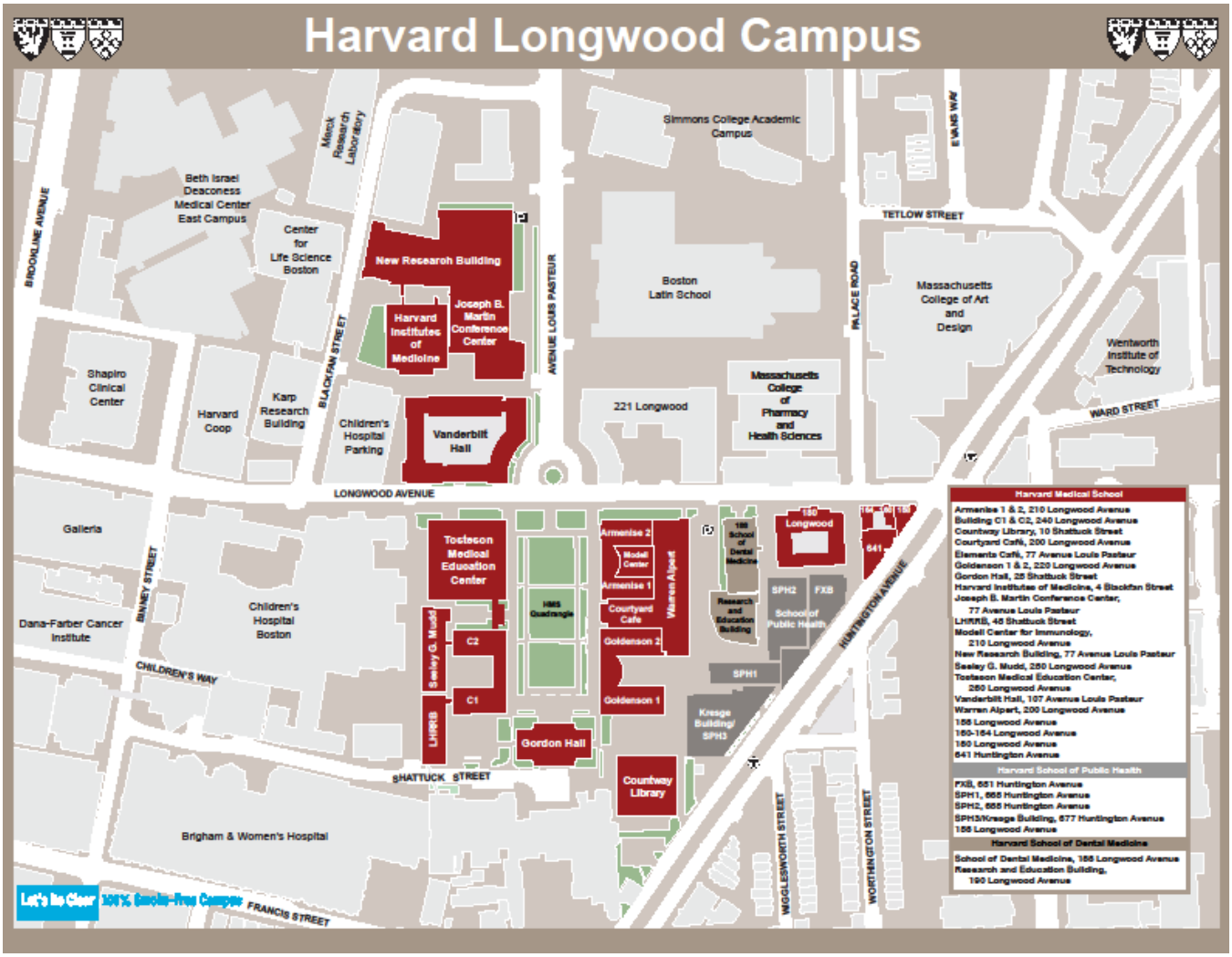
8A Bus
Dudley Station to Kenmore Station Via Longwood Medical Area. Exit bus in front of Children's Hospital. Proceed down Longwood Avenue toward Huntington Avenue. Turn left onto Avenue Louis Pasteur. Glass building on left.

Parking garage

For your convenience, we have included details on the public parking garages within walking distance to the facility. These rates are subject to change. Updated Feb 2016

Standard Parking 333 Longwood Ave. (2 blocks) Boston, MA 02115 No attendant - Payment at a kiosk in the garage	1-4hrs. - $10-$18 5-8hrs. - $26-$40 8-24hrs.+ - $42
Pilgrim Parking, Inc. Longwood Galleria Parking Garage (3 blocks) 350 Longwood Ave. Boston, MA 02115	1-4hrs. - $9-$18 4-8hrs. - $26-$32 8-12hrs. - $36 12-24hrs. - $38
Standard Parking 1330 Boylston Street (12 min. walk, 8 blocks) Boston, MA 02115 Garage entrance is on the Jersey Street side. Specials not available on Fenway Game and Events Days.	Discounted parking - after 4pm out by 8am $15 after 5am Sat/Sun exit by 5am Sun/Mon $15 1 hr $12 1-1.5hr $20 1.5-2hr $25 2-2.5hr $32 2.5+hrs $36
Children's Hospital Parking Occasionally Available to External Parkers Depending on Daily Volume 300 Longwood Ave. Boston, MA 02115	0-1hr. - $8 1-4hrs. - $10-$17 4-6hrs. - $22-$27 6-24hrs - $37

Palace maps


Harvard Longwood Campus
Simmons College Academic Campus
Merck Research Laboratory
Beth Israel Deaconess Medical Center East Campus
Center for Life Science Boston
New Research Building
Harvard Institutes of Medicine
Joseph B. Martin Conference Center
Boston Latin School
Massachusetts College of Art and Design
Wentworth Institute of Technology
Shapiro Clinical Center
Harvard Coop
Karp Research Building
Children's Hospital Parking
Vanderbilt Hall
221 Longwood
Massachusetts College of Pharmacy and Health Sciences
Galleria
Dana-Farber Cancer Institute
Children's Hospital Boston
Tosteson Medical Education Center
Armenise 2
Armenise 1
Courtyard Cafe
Goldenson 2
Goldenson 1
Warren Alpert
HMS Quadrangle
Seeley G. Mudd
C2
C1
LHRRB
Gordon Hall
Countway Library
Kresge Building/ SPH3
SPH1
SPH2
FXB
School of Public Health
Research and Education Building
School of Dental Medicine
150 Longwood
641
Brigham & Women's Hospital
BROOKLINE AVENUE
BLACKFAN STREET
AVENUE LOUIS PASTEUR
TETLOW STREET
PALACE ROAD
EVANS WAY
WARD STREET
LONGWOOD AVENUE
BINNEY STREET
CHILDREN'S WAY
SHATTUCK STREET
FRANCIS STREET
HUNTINGTON AVENUE
WIGGLESWORTH STREET
WORTHINGTON STREET
Let's Be Clear 100% Smoke-Free Campus
Harvard Medical School
Armenise 1 & 2, 210 Longwood Avenue
Building C1 & C2, 240 Longwood Avenue
Countway Library, 10 Shattuck Street
Courtyard Café, 200 Longwood Avenue
Elements Café, 77 Avenue Louis Pasteur
Goldenson 1 & 2, 220 Longwood Avenue
Gordon Hall, 25 Shattuck Street
Harvard Institutes of Medicine, 4 Blackfan Street
Joseph B. Martin Conference Center,
77 Avenue Louis Pasteur
LHRRB, 45 Shattuck Street
Modell Center for Immunology,
210 Longwood Avenue
New Research Building, 77 Avenue Louis Pasteur
Seeley G. Mudd, 250 Longwood Avenue
Tosteson Medical Education Center,
260 Longwood Avenue
Vanderbilt Hall, 107 Avenue Louis Pasteur
Warren Alpert, 200 Longwood Avenue
188 Longwood Avenue
160-164 Longwood Avenue
180 Longwood Avenue
641 Huntington Avenue
Harvard School of Public Health
FXB, 651 Huntington Avenue
SPH1, 665 Huntington Avenue
SPH2, 655 Huntington Avenue
SPH3/Kresge Building, 677 Huntington Avenue
188 Longwood Avenue
Harvard School of Dental Medicine
School of Dental Medicine, 188 Longwood Avenue
Research and Education Building,
190 Longwood Avenue

Meals

Lunch & Coffee Breaks

Place: Guests may enjoy lunch outside, in the café, or in seating provided in the lobby area.
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The fees are included into your congress registration fee.
There are several different menus so that you can choose your food.

Dinner party

Place: **Elements Cafe, 18:00-20:00 21September 2016**

The fee is charged separately with the congress registration fee.

Timetable

21 September 2016		
	Meeting room, Amphitheater (Oral)	1st Floor Balcony (Poster)
9:25 - 12:00	Special Lectures Panel Discussion	Break
12:00 - 13:00	Lunch	Poster Discussion (1)
13:00 - 17:30	Panel Discussions	15:00 - 16:030 Poster Discussion (2)

(Dinner) 18:00-20:00 at the Center.

22 September 2016		
	Meeting room, Amphitheater (Oral)	1st Floor Balcony (Poster)
9:30 - 12:10	Panel Discussions	Break
12:00 - 13:00	Lunch	Poster Discussion (3)
13:00 - 17:00	Special Lecture Panel Discussions	15:00 - 16:00 Poster Discussion (4)

23 September 2016		
	Meeting room, Amphitheater (Oral)	1st Floor Balcony. (Poster)
9:00 - 12:00	Special Lecture Panel Discussions	Break
12:00 - 13:00	Lunch	Poster Discussion (5)
13:00 - 17:15	Special Lecture Panel Discussions	15:00 - 16:00 Poster Discussion (6)

Oral presentation manner

(Place) Meeting room (Amphitheater) at Joseph B. Martin Conference Center in Harvard Medical School.

1) At the conference hall, you can use 1 PC with MS Windows 10 and MS-Office.
One screen is available.
Harvard University Center doesn't accept to use PC outside from the Center.
Everyone should use PC from the Center with your USB stick .

2) Bring your PowerPoint material with your USB tip at least 30 minutes before your presentation time.

3) Set the USB tip with PC on a presentation desk by yourself at first in your presentation time.

4) A total of your presentation time consists of PC setting (1 min), your oral presentation and discussion (2 min).

For an example: When you have 10 minutes, you should allocate your time as follows.

First 1 minute for PC operation.

Second 7 minutes for your oral presentation.

Last 2 minutes for discussion.

Poster presentation manner

(Place) 1st Floor Balcony at Joseph B. Martin Conference Center in Harvard Medical School.
Map http://www.iarmm.org/4WCCS/image/map2.pdf

(Display and discussion)

Day	Display time	Discussion time
21 September morning	09:30 – 13:00	12:00-13:00
21 September afternoon	13:00 – 17:00	15:00-16:00
22 September morning	09:00 – 13:00	12:00-13:00
22 September afternoon	13:00 – 17:00	15:00-16:00
23 September morning	09:00 – 13:00	12:00-13:00
23 September afternoon	13:00 – 16:30	15:00-16:00

Your abstract number is shown on your pin board.
Pin your poster material up on your board during your display time.
Stand by your board in your discussion time to explain by yourself.

(Poster size) 4 feet height and 4 feet width

Poster discussion: Each presenter should discuss with the attendees beside the poster without any PowerPoint material during the poster discussion time.